



ELECTRIC EELS

Electric Eels Code of Conduct for Volunteers

Your role at Electric Eels

Volunteers are essential to the success of **Electric Eels**. This Code sets out the standards of behaviour expected to help ensure a safe, positive and welcoming environment for all.

Your rights as a volunteer

As a volunteer at Electric Eels, you have the right to:

1. Be treated with **respect, fairness and appreciation**.
 2. Be supported and given **clear guidance about your role**.
 3. Know who the **Electric Eels Welfare Officer(s)** are and how to contact them.
 4. Be informed of **relevant club policies**, including safeguarding procedures.
 5. Feel welcomed, valued and listened to.
 6. Raise concerns or seek advice without fear of negative consequences.
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What Electric Eels expects from volunteers

1. Safeguarding and welfare

Volunteers must:

1. Follow **Swim England's Wavepower safeguarding guidance** and Electric Eels procedures.
 2. Report any safeguarding or welfare concerns **immediately** to the Welfare Officer or a committee member.
 3. Maintain appropriate **professional boundaries** with children at all times.
 4. Never engage in behaviour that could place a child at risk.
 5. Understand that safeguarding concerns may need to be shared to keep children safe.
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2. Behaviour and conduct

Volunteers are expected to:

1. Act respectfully and responsibly at all times.
 2. Use appropriate language and behaviour.
 3. Treat swimmers, parents, coaches, officials and other volunteers with respect.
 4. Never bully, harass, intimidate or discriminate against others.
 5. Follow instructions given by Electric Eels coaches, officials or committee members.
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3. Equality, diversity and inclusion

Volunteers must:

1. Support Electric Eels' commitment to **equality, diversity and inclusion**.
 2. Respect and celebrate difference.
 3. Help create an environment where **all children feel safe, included and supported**.
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4. Confidentiality and communication

Volunteers must:

1. Treat all personal information as **confidential**.
 2. Not discuss safeguarding or disciplinary matters publicly or online.
 3. Share information only on a **need-to-know basis**, or where required to safeguard a child.
 4. Communicate professionally and appropriately.
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5. Discipline and accountability

1. Breaches of this Code may result in **disciplinary action**, including removal from volunteering duties.
 2. Serious or repeated breaches may result in **permanent exclusion from volunteering at Electric Eels**.
 3. Any behaviour that may constitute a criminal offence will be referred to the appropriate authorities.
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Agreement

By volunteering at **Electric Eels**, you agree to follow this Code of Conduct and support the club's commitment to safeguarding, equality and positive participation.

Name: _____

Role: _____

Signature: _____

Date: _____
