



# **ELECTRIC EELS**

## **Electric Eels Code of Conduct for Parents & Guardians**

### **Your rights as a parent or guardian at Electric Eels**

As a parent or guardian of an Electric Eels member, you have the right to:

1. Know that **your child's welfare and safety are a priority** at Electric Eels, in line with Swim England's safeguarding standards (Wavepower).
2. Know who the **Electric Eels Welfare Officer** is and how to contact them.
3. Be confident that Electric Eels coaches, teachers and volunteers are **appropriately trained, qualified and vetted**.
4. Be listened to and taken seriously if you raise a concern about your child's welfare or wellbeing.
5. Be informed appropriately about incidents, injuries or concerns involving your child.
6. Access Electric Eels policies, rules and procedures, including safeguarding and disciplinary processes.
7. Give or withhold consent for photography, travel, medical treatment and activities outside normal training.
8. Raise concerns or make complaints through Electric Eels procedures or directly with Swim England where appropriate.

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### **What Electric Eels expects from parents and guardians**

#### **1. Supporting safety and welfare**

Parents and guardians are expected to:

1. Ensure Electric Eels has **up-to-date medical, emergency contact and consent information** for your child.
2. Inform the coach or Welfare Officer of any medical conditions, injuries or welfare concerns that may affect participation.
3. Deliver and collect your child **promptly** from training sessions and competitions.
4. Inform the club if you are delayed or if someone else is collecting your child.

5. Ensure your child is appropriately supervised at all times.
  6. Respect safeguarding arrangements, including **not entering poolside or changing areas** unless authorised or in an emergency.
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## 2. Positive behaviour and role modelling

Parents and guardians must:

1. Remember that swimming is about **enjoyment, development, confidence and wellbeing**, not just results.
2. Behave responsibly and respectfully as spectators at training sessions and competitions.
3. Use appropriate language at all times.
4. Treat swimmers, coaches, officials, volunteers and other parents with **respect and courtesy**.
5. Encourage your child to follow Electric Eels rules and behave positively.
6. Support your child during both success and challenge.

Bullying, abusive language, intimidation, harassment or aggressive behaviour **will not be tolerated** at Electric Eels.

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## 3. Equality, diversity and inclusion

Parents and guardians are expected to:

1. Support Electric Eels' commitment to **equality, diversity and inclusion**.
  2. Respect and celebrate difference and **not discriminate** on the grounds of age, gender, disability, race, faith, sexuality or background.
  3. Help create a welcoming environment where **all children feel safe and valued**.
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## 4. Communication and raising concerns

To help concerns be managed properly, parents and guardians must:

1. Raise concerns **calmly and appropriately**, following Electric Eels procedures.
2. Not approach coaches, officials or swimmers **during training sessions or competitions**, unless it is an emergency.
3. Arrange discussions with coaches through the Welfare Officer or committee where appropriate.
4. Respect confidentiality and **not discuss safeguarding or disciplinary matters publicly or online**.

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## 5. Photography, social media and online behaviour

Parents and guardians must:

1. Follow Electric Eels' **photography and video policy** at all times.
2. Never take or share images in changing rooms, toilets or shower areas.
3. Not post images, videos or comments about swimmers, coaches or officials online **without appropriate consent**.
4. Behave responsibly on social media, messaging apps and online groups linked to Electric Eels.
5. Not use online platforms to criticise, harass or undermine others.

Concerns about online behaviour should be reported to the Electric Eels Welfare Officer.

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## 6. Discipline and consequences

1. Breaches of this Code may result in **disciplinary action by Electric Eels**, in line with club and Swim England procedures.
  2. Continued or serious breaches may result in restrictions on attendance at Electric Eels activities.
  3. Any behaviour that may constitute a criminal offence will be referred to the appropriate authorities.
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## Safeguarding and Wavepower

Electric Eels operates under **Swim England's Wavepower safeguarding policy**.

Parents and guardians are expected to:

- Support safeguarding arrangements
  - Encourage children to speak up
  - Understand that some concerns may need to be shared to keep children safe
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# Agreement

By supporting a swimmer at **Electric Eels**, you agree to follow this Code of Conduct and help create a safe, positive and respectful environment for all.

**Parent/Guardian name:** \_\_\_\_\_

**Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_